



Community Benefit Report

Submitted to:

Department of Health Care Access and Information (HCAI)

Accounting and Reporting Systems Section

Sacramento, California

About Valley Presbyterian Hospital

Valley Presbyterian Hospital (VPH) is a community-based, acute-care hospital in Van Nuys, California. Valley Presbyterian Hospital opened to the community in 1958 as a small, neighborhood provider of personalized medical care. Today, it is one of the largest and most prestigious, full-service, acute care facilities in the San Fernando Valley. The 350-bed hospital serves thousands of families each year, with access to a wide range of medical expertise and leading-edge technology. Among the region's brightest and best, the hospital's nurses, therapists, technicians and more than 500 physicians represent most every specialty and sub-specialty in the medical field, including cardiac care, orthopedics, and maternal and child health.

As a certified STEMI receiving center, Valley Presbyterian Hospital is one of the facilities best equipped to care for heart attack patients within the critical 90 minutes following the onset of chest pain. It provides rapid response to heart attacks and provides cardiac intervention and full surgery coverage any time, day or night. Valley Presbyterian Hospital is also a Certified Stroke Center, providing immediate access to a specialized neurologist.

Valley Presbyterian Hospital earned the Pediatric Medical Center (PMC) designation, which is recognized by the County of Los Angeles, and allows our team of pediatric specialists to treat and handle a higher level of care needed for our pediatric patients in our Pediatric Intensive Care Unit (PICU). Only three hospitals are a designated PMC in the San Fernando Valley, and we are proud VPH is one of them. Additionally, our Emergency Department Approved for Pediatrics (EDAP) designation means we have specialized pediatric teams, including pediatric surgeons and anesthesiologists, who are ready at a moment's notice to assemble, triage, and fast-track children to the care they urgently need.

While the range of acute care services and expertise has continued to expand, VPH remains a community-based hospital at heart. As one of the Valley's only independent, nonprofit, and locally governed institutions, it provides an exceptional level of care that responds to the needs of its community. As a result, VPH is honored to have been voted "Best Hospital" by the readers of LA Daily News 16 years in a row, 2006-2021, In addition to "Best Physical Therapy Department" in 2021. In 2021, VPH was awarded the American Heart Association/American Stroke Association's Get with the Guidelines Stroke Gold Plus Quality Achievement Award. The hospital's Valley Rehabilitation Center has been certified by the internationally renowned CARF, the Commission on Accreditation of Rehabilitation Facilities. During the pandemic VPH earned

numerous awards from various local community-based organizations for its commitment to the community during a difficult time.

Mission, Vision and Values

Our Mission

To improve the quality of health in the San Fernando Valley.

Our Vision

Excellence in all we do.

Core Values

- Demonstrate dignity and respect for all individuals.
- Deliver compassionate and patient-centric care that addresses diverse cultural needs.
- Create and maintain a quality environment that allows physicians and employees to succeed.
- Show pride in providing community-based health care.
- Promote trust and transparency.
- Encourage collaboration in the workplace.

Hospital Services

Emergency Services – The hospital’s emergency services department plays an important role in serving the community and has several designations that demonstrate commitment to excellent care. As a Certified Cardiac Receiving Center for heart attack patients, heart specialists collaborate to provide critical care within the first 90 minutes of chest pain. In addition, the hospital is a Certified Stroke Center based on its response to critical patient conditions. The hospital has a dedicated stroke-focused program staffed by medical professionals who are specially trained in stroke care and who use advanced techniques to act quickly. Valley Presbyterian Hospital is designated as a [Pediatric Medical Center](#) (PMC), recognized by the County of Los Angeles. This designation allows our team of pediatric specialists to treat and handle a higher level of care needed for pediatric patients in our [Pediatric Intensive Care Unit](#) (PICU). We are one of only three hospitals that hold the PMC designation in the San Fernando Valley. During 2021, 46,576 patients visited the emergency services department during the COVID-19 pandemic.

Rehabilitation Services – Valley Presbyterian Hospital offers a full range of rehabilitation services. Our physicians, nurses, therapists, and specialists work together to provide

personalized treatment plans. We offer physical therapy, occupational therapy, speech therapy, and rehabilitation services in our well-equipped rehabilitation center.

Children’s Services –The hospital provides compassionate and specialized pediatric care for sick or injured children. VPH has a 25-bed Pediatric Care Center for children with serious conditions. Additionally, the hospital has a 10-bed Pediatric Intensive Care Unit (PICU) and a 32-bed, Level III Neonatal Intensive Care Unit (NICU) for critically ill newborns. VPH maintains the Pediatric Medical Center designation.

Maternity Services – The branded “Little Treasures” maternity program is well known among families in the region. During 2021, 2,359 babies were born at VPH. Should a need arise, a physician is available 24/7 to handle patient emergencies. The hospital’s outpatient Perinatal Center serves women with high-risk pregnancies and offers “non-stress” ultrasounds, fetal echocardiogram services as well as high-risk infant follow up services. In addition, VPH offers maternity classes to the community at no cost.

Surgery Services – The hospital provides a broad range of surgical services representing a wide range of specialty areas. In CY21, 6,990 surgeries were performed. Physicians and surgical staff have the tools and advanced technology needed to perform a full range of surgical procedures and to deliver the highest quality of care. Many procedures involve minimally invasive techniques, which can minimize pain and speed recovery time.

Heart & Vascular Services – Valley Presbyterian Hospital offers a full range of cardiac services to diagnose and treat patients suffering from critical heart and vascular conditions quickly and accurately. The expert multidisciplinary medical team is dedicated to acting quickly and saving patients’ lives. The Fritz B. Burns Valley Cardiac Catheterization Lab is one of the area’s most technologically advanced and best equipped facilities. Valley Presbyterian Hospital is recognized by the American Heart Association/American Stroke Association’s Get with The Guidelines Stroke Gold Quality Achievement Award for our commitment to ensure stroke patients receive the most appropriate treatment according to nationally recognized, research-based guidelines based on the latest scientific evidence.

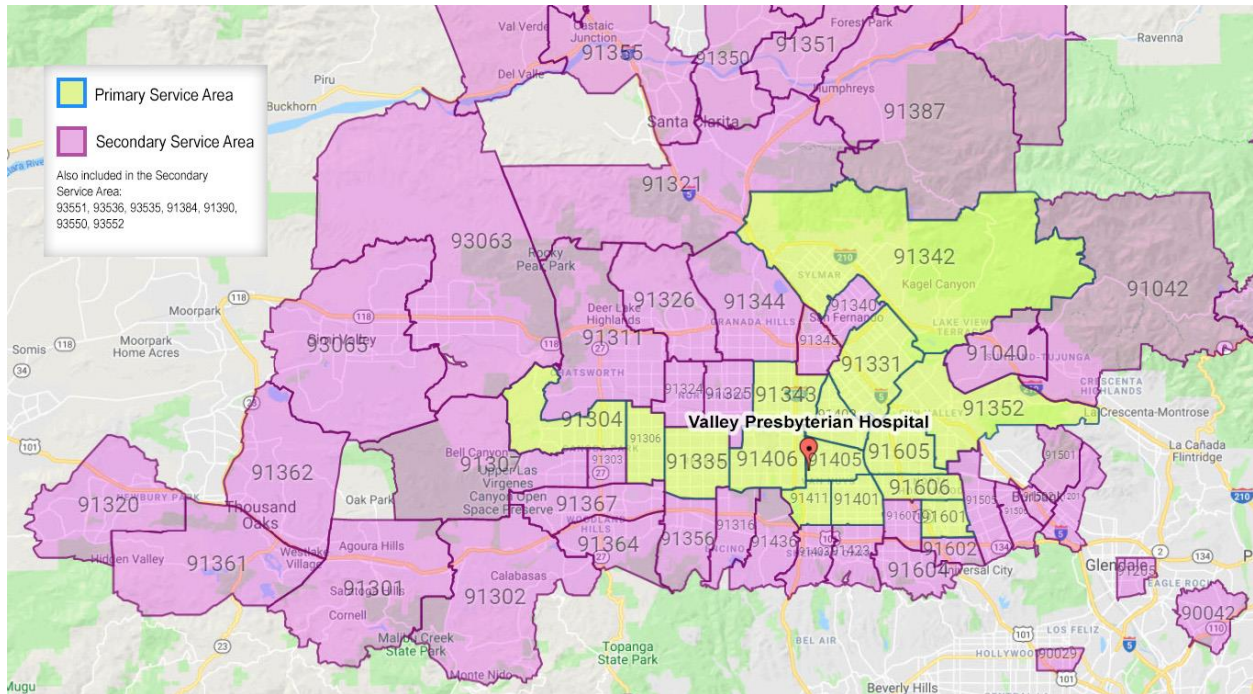
Outpatient Services – The hospital’s outpatient services departments include outpatient general and gastrointestinal laboratories; radiology/imaging department; and therapy programs, including occupational, physical, respiratory, and nuclear medicine.

Center for Wound Healing – The Center for Wound Healing is among a few facilities nationwide that brings together the interdisciplinary expertise of vascular and podiatric surgeons, limb salvage, and wound management specialists. Patients with “at-risk” limbs receive integrated care utilizing the latest equipment and instruments to perform limb-saving procedures.

The Community Service Area

Valley Presbyterian Hospital is located at 15107 Vanowen Street, Van Nuys, California, in the heart of the San Fernando Valley. Our primary service area includes 15 ZIP Codes in 9 cities: Canoga Park, North Hills, North Hollywood, Pacoima, Reseda, Sun Valley, Sylmar, Van Nuys, and Winnetka. The service area is located in Los Angeles City Council District 6 and Los Angeles County Service Planning Area (SPA) 2.

Valley Presbyterian Service Area



At the time of the 2018 Community Health Needs Assessment, the population in the service area was 877,760. In the primary service area, adults (ages 18-64) make up 65.6% of the population. Children and youth (ages 0-17) make up 24.2% of the population while 10.2% of the population are senior adults, 65 years of age and older. Over half of the service area population (62.2%) is comprised of Hispanics or Latinos. Whites make up 22.7% of the population. Asians comprise 9.1% of the population and African Americans are 3.7% of the population. Native

Americans, Hawaiians, and other races are a combined total of 2.3% of the population. In the service area, 29.1% of the adult population has less than a high school diploma. The median household income in the service area ranges from \$39,095 in Van Nuys 91402 to \$63,895 in Sylmar. Among the residents represented in the hospital service area, 21% of households have incomes <100% of the Federal Poverty Level. Among SPA 2 children, ages 0 to 17, 97.6% are insured. 88.4% of adults in SPA 2 have insurance coverage.

Community Health Needs Assessment

Valley Presbyterian Hospital conducted its most recent Community Health Needs Assessment (CHNA) in CY2021. Findings of this CHNA will be reported in the Community Benefit Report in 2022. The Community Health Needs Assessment may be accessed on the hospital's web site at <https://www.valleypres.org/Community/Community-Benefit.aspx>.

The CHNA incorporated components of primary and secondary data collection and analysis that focused on the health and social needs of the service area. Secondary data were collected from a variety of local, county, and state sources to present community demographics, social determinants of health, health care access, birth characteristics, leading causes of death, acute and chronic disease, health behaviors, mental health, substance use and misuse, and preventive practices. Valley Presbyterian Hospital conducted 19 targeted interviews to gather information and opinions from persons who represent the broad interests of the community served by the hospital.

Priority Health Needs

Significant health needs were identified from secondary data using the size of the problem (relative portion of population afflicted by the problem) and the seriousness of the problem (impact at individual, family, and community levels). To determine size or seriousness of the problem, the health need indicators identified in the secondary data were measured against benchmark data; specifically, county rates, state rates and/or Healthy People 2030 objectives. Indicators related to the health needs that performed poorly against one or more of these benchmarks met this criterion to be considered a health need.

The analysis of secondary data yielded a preliminary list of health needs. The initial list included:

- Access to health care (including specialty care)
- Alzheimer's disease
- Birth indicators
- Chronic disease (asthma, cancer, diabetes, heart disease, liver disease, kidney disease)

- Community safety and violence prevention
- Dental care
- Economic insecurity
- Education and health literacy
- Food insecurity
- Housing and homelessness
- Mental health
- Overweight and obesity
- Preventive practices
- Substance use and misuse
- Transportation and mobility

Community stakeholder interviews were used to gather input and prioritize the significant health needs. Access to health care, chronic diseases, mental health, housing and homelessness and economic insecurity were ranked as the top five priority needs in the service area. During calendar year (CY) 2022 Valley Presbyterian Hospital will be implementing the new Community Health Needs Assessment for CY 22-24.

Addressing Priority Health Needs

In CY21, Valley Presbyterian Hospital engaged in activities and programs that addressed the priority health needs identified in the 2019 - 2021 Implementation Strategy/Community Benefit plan. VPH chose to address access to health care, chronic diseases with an emphasis on diabetes, food insecurity, mental health and substance use and misuse through a commitment of resources to community partners that focused on the priority health needs. Due to the ongoing COVID-19 pandemic VPH continued to modify in-person community related events and classes. In response to the identified needs of the community, VPH redesigned its outreach approach by converting classes to a virtual platform and following proper safety measures when out in the community. Through it all, VPH remained committed to its mission and values as a VITAL asset to the community and community-based organizations. The spirit of community support was further delivered by both the compassion and resilience of our staff and first responders.



Access to Health Care

A lack of access to care presents barriers to good health. Access to primary care is a key determinant of health that exposes individuals to preventive measures and disease management, reducing the likelihood of hospitalizations and emergency room admissions. Individuals, who receive services in a timely manner, have greater opportunity to prevent or detect disease during earlier, treatable stages. A delay of necessary care can lead to an increased risk of complications.

Response to Need: Valley Presbyterian Hospital removed barriers and increased access to health care. The hospital offered transportation to 1595 rider to increase access to health care. VPH contracted transportation service provided rides free of charge to community residents to and from their homes to the hospital and to and from their homes to a community clinic. We actively assisted more than 4,763 patients to enroll in Medi-Cal programs and other low-cost programs through Covered California. The hospital partnered with Federally Qualified Health Centers (FQHC) to improve access to care.

VPH participated in the African American Infant and Maternal Mortality cohort for the San Fernando Valley, by presenting on maternal health.

In partnership with First 5 LA, the hospital continued the Welcome Baby program. This free and voluntary program supported new mothers and their infants. As a part of this program, VPH partnered with the nonprofit organization El Nido Family Centers, to provide home-based services to Welcome Baby participants. The Welcome Baby program plays a key role in ensuring that parents have the resources in place to follow up on newborn care such as health assessments and vaccinations. In addition, VPH provided childbirth education classes to 613 community residents.



Chronic Diseases with an Emphasis on Diabetes

Chronic diseases are long-term medical conditions that tend to progressively worsen. Chronic diseases, such as cancer, heart disease, diabetes, and asthma, are major causes of disability and death. Chronic diseases are also the major causes of premature adult deaths.

Response to Need: *VPH maintained a presence in the community by sponsoring and participating in several virtual and hybrid community events including, drive-through outreach and education events put on by our community partners. VPH provided a wide range of services and resources including health education materials and screenings by way of drive-through pickups and tabling.*

Proper nutrition is essential for individuals with Diabetes. The pandemic made accessing nutritious food more difficult as many community members were faced with new challenges including, job loss, anxiety, and barriers to healthcare. VPH was able to support numerous food programs, including those that directly impacted individuals with Diabetes.

- *Northeast Valley Health Center was the recipient of a VPH Community Grant that increased behavioral health screening for individuals living with Diabetes. A total of 2,430 participants benefited from the programs.*
- *Burton Elementary received a formal presentation from our Diabetes Educator in response to education needed for newly diagnosed students.*

VPH held its annual health fair while adhering to COVID-19 safety measures. The 2021 annual Community Health and Wellness Fair reached 450 community residents. Individuals participated in a socially distant outdoor event where they were able to receive information related to local

community diabetes resources. Flu shots were provided to 270 persons. 600 Grab-n-Go lunches were provided to attendees.

Exercise is an essential activity to reduce the risk of Diabetes. VPH provided a weekly community exercise program for seniors. The Healthy Maturity Senior Exercise was conducted both virtually and in-person. During the past year, there were 165 participants in the free senior exercise classes.

Breastfed babies are known to be less overweight as they grow older than bottle fed babies. VPH offered breastfeeding classes in English and Spanish, a breastfeeding support group and held its annual Breastfeeding Awareness Month event in August. 112 persons participated in these programs. These classes were also converted to a virtual platform to allow mothers continued access to this much needed support in nursing.



Food Insecurity

Food insecurity is an economic and social indicator of the health of a community. The U.S. Department of Agriculture (USDA) defines food insecurity as a limited or uncertain availability of nutritionally adequate foods or uncertain ability to acquire these foods in socially acceptable ways. Given the significant impact of COVID-19, food insecurity more prominently emerged as a significant need in the community.

Response to Need: Historically the VPH Compassion in Action program, a hospital sponsored employee volunteer program, allows staff and faculty to participate in numerous community events. Due to the pandemic, these opportunities were restricted. Some of the activities that we were able to participate in, included feeding the homeless, drive-through food distribution

events, and collecting canned food to donate to our local partners. Over 4,000 community members were positively impacted in CY21.

- *VPH staff participated in various drive-through food distribution events throughout the community serving 2,201 individuals.*

As a response to the ongoing pandemic, the VPH grant program was made available to organizations that directly provided services to address food insecurity.

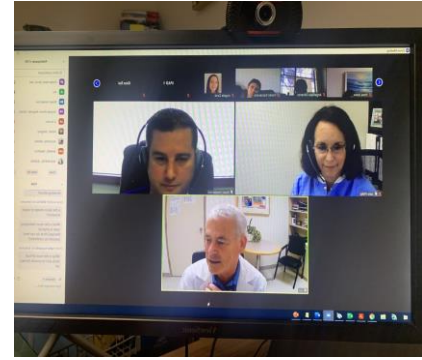
- *As a beneficiary of a VPH Food Insecurity Grant, North Valley Caring Services provided fresh produce and canned food to 2,000 individuals.*
- *Puuku Cultural Center was a new grantee in CY 21. Their monthly food distribution reached over 290 families.*

Mental Health and Substance Use and Misuse

Positive mental health is associated with improved health outcomes. Indicators and contributors to poor mental health include poverty and low levels of education. The need to access mental health services was noted as a high a priority among community members.

Response to Need: *Valley Presbyterian Hospital increased access to mental health services through the offering of tele-psych services. VPH provided 714 consultations for 638 patients in CY21. Offering this service decreased the amount of time needed to evaluate a patient with possible mental health symptoms. Additionally, to increase access to mental health services, VPH employs a psychiatric nurse practitioner.*

VPH provided access to needed psychiatric care hospitalization for low-income patients. While VPH does not have dedicated inpatient mental health care beds, it financially supports inpatient mental health care for vulnerable patients needing mental health hospitalization. Psychiatric care was provided to 302 low-income, vulnerable patients who were treated in the ED and then transported to a medically necessary inpatient mental health care bed.



COVID-19

Long term effects of the COVID-19 pandemic as it relates to community needs are still emerging. VPH focused its efforts on support of community-based organizations providing relief, education, and vaccinations.

Response to Need: Efforts included awarding various grants to organizations already providing support around mental health, food insecurity, vaccination, and education. Some of the immediate actions taken included the following:

- Efforts were made to keep the public informed by regularly updating the main hospital website to include the latest information around COVID-19.
- The hospital maternity tour continued to be offered through a virtual format and redesigned to include information on COVID-19 for expectant parents.
- VPH collaborated with Valley Community Care Consortium and the Department of Public Health to provide COVID-19 vaccination clinics
- The hospital clinical leadership participated in multiple community presentations addressing Covid-19 vaccines

Community Benefit Services Summary FY21

In CY21 (January – December 2021), VPH provided community benefit activities and programs within its service area. As a result of these community benefit efforts, VPH served 66,126 persons. A summary of these activities follows.

Community Health Improvement Services

The hospital's community education programs are designed to meet the significant community health needs.

Community Health Education/Community-Based Clinical Services

Women’s Services – Due to restrictions on in-person events, VPH offered a combination of free virtual and in person community education programs to women and to their families to help them experience a safe pregnancy and childbirth. During the past year, 650 women and their families attended virtual community classes on: 1) childbirth preparation, 2) caring for a new baby, and 3) breastfeeding support. Women’s services classes were held at the hospital in a limited capacity, adhering to social distancing requirements and online via a virtual platform. Classes continued to be offered in English and Spanish.

Cardiopulmonary Resuscitation – VPH provided free community Heartsaver CPR classes for the community on a limited basis due to restrictions on in person events.

Healthy Aging – The hospital offered low-impact exercise classes for seniors. The senior exercise classes were converted to a virtual platform and had 165 class visitors.



Community Health Fairs – VPH modified its approach to community health education and free health screenings at community events. VPH continued to collaborate with local educational institutions, non-profit business organizations, and human services organizations to support community health needs. VPH staff presented virtual educational and interactive webinars at no-cost to the community.

VPH reached over 14,000 persons through participation in community health fairs and events throughout the year. Here is a partial listing of VPH involvement in community health efforts.

- Dodger Foundation Food Distribution – VPH volunteers helped distribute over 600 boxes of produce and Dodger gear at the local Mid-Valley YMCA.
- ONEgeneration Senior Symposium – VPH volunteers participated in the annual event that aims to provide information and resources to the seniors in the community. The event reaches over 500 seniors each year.
- Dr. Seuss Reading Across America – VPH conducted a virtual story time for kids and

provided each family with a keepsake Dr. Seuss book.

- Valley Presbyterian was proud to hold its 2nd Annual Holiday Toy Distribution providing gifts to over 800 kids.
- Annual Hygiene Drive – VPH collected hygiene items for homeless families living in motels in collaboration with North Valley Caring Services.

Health Care Support Services

Patient Transportation – VPH provided transportation services free of charge to community residents needing a ride to and from the hospital and a community clinic. Over 1,500 rides were provided to patients in the community who lacked transportation options to access health care.



Insurance Enrollment – These services were provided to assist patients with government sponsored health insurance coverage programs. The hospital enroller assisted 4,743 patients primarily with Medi-Cal coverage.

Psychiatric Care – VPH financed inpatient mental health care services at a trusted community partner. In CY21, VPH supported mental health care for 124 vulnerable patients who needed inpatient psychiatric care.

Health Professions Education

Educational programs for physicians, nurses, nursing students, and other health professionals were offered by the hospital throughout the fiscal year.

Nursing Education – The hospital provided preceptors for 1,358 nursing students in the past year. Students from colleges and universities obtained clinical experiences required for their bachelor's and master's degrees. In addition, 3 Doctor of Nursing Practice student received precepting in CY21.

Valley Simulation Laboratory – The Valley Simulation Laboratory at VPH provided high-fidelity mannequins designed to simulate patient situations and responses. The Laboratory is designed to model the Labor & Delivery Unit and the Intensive Care Unit. VPH partnered with local nursing programs to provide nursing students with a link from classroom learning to hands-on medical applications in a no-risk environment. The Simulation Laboratory was used 32 times in the past calendar year by local colleges and universities.



Other Health Professions Education –The hospital also provided preceptors for students in various health care disciplines:

- 27 Respiratory Therapy students from Concorde Career College and LA Valley College completed clinical internships.
- 53 Radiology and Ultrasound students from California State University Northridge, and Moorpark College completed clinical internships.
- 186 Health Leadership and Management students from California State University Northridge completed internships.
- 8 Medical Laboratory Technician students from College of the Canyons completed a

clinical rotation.

- 6 Pharmacy interns from Western University participated in a clinical rotation.
- 8 Dietary students from California State University Northridge participated in a clinical rotation.



Cash and In-Kind Contributions

Funds and in-kind services were donated to community groups and nonprofit organizations. The support of these organizations furthered the hospital's mission and aligned with the community health needs identified through the CHNA.

Donated Space – The hospital donated meeting space within its facility for nonprofit organizations, colleges, and universities, and/or community forums during the first couple of months of the fiscal year before restrictions were implemented.

Compassion in Action – The hospital sponsored an employee volunteer program throughout the year. Through this program, VPH employees reached 14,656 community members by participating in programs to benefit the community. Activities included feeding the homeless, conducting blood drives, collecting food for the homeless, and many other activities.

Cash Donations – During CY21, community organizations were supported with cash donations and grants. These community organizations partnered with the hospital in the furtherance of its mission and alignment with needs identified through the Community Health Needs Assessment. VPH supported over 40,000 individuals affected by the issue of food insecurity in partnership with several local community-based organizations that focus on a meals program.

Community Building Activities

These activities support community assets by offering the expertise and resources of the hospital. Community building activities may address the root causes of health problems, such as

homelessness, poverty, and environmental concerns. These activities had to be greatly reduced in CY21 due to the restrictions and limitation around COVID-19.

Community Support

Hospital leadership staff supported community organizations through participation on coalitions, community boards, committees and networks of agencies addressing common issues. Employees are also supported by the hospital to engage in planning, education presentations, consortia, summits, and meetings with community groups.

Coalition Building and Advocacy

Hospital representatives served on a number of community committees and boards that addressed health improvement and community development. VPH engaged in advocacy efforts that supported access to health care.

Workforce Development

VPH knows the importance of connecting with the workforce of the future. The hospital coordinated a virtual Career Day to provide information on health care careers to over 90 students. Students from 4 different schools, listened to panel discussions from a variety of clinical and non-clinical leaders discussing their educational backgrounds, their personal journeys through health care and an account of what a typical day on the job entails.

Financial Summary of Community Benefit

Valley Presbyterian Hospital community benefit funding for CY21 (January – December 2021) is summarized in the table below. The hospital’s community benefit costs are in compliance with Internal Revenue Service instructions for Form 990 Schedule H. All community benefit expenses are based on actual costs, not charges, in compliance with IRS Form 990 Schedule H instructions using a cost to charge ratio for financial assistance.

Summary CY21 (January 1 - December 31, 2021)

Community Benefit Categories	Net Benefit
1. Charity Care ¹	\$ 3,320,612
2. Unpaid Costs of Medi-Cal ²	\$ 0
3. Education and Research ³	\$ 4,257,792
4. Other for the Broader Community ⁴	\$ 2,012,218
Total Quantifiable Community Benefit Less Unpaid Cost of Medicare	\$ 9,590,622
5. Unpaid Costs of Medicare	\$ 14,513,837
Total Quantifiable Community Benefit	\$ 24,104,459

¹Charity Care includes financial assistance to eligible patients for care at reduced or no cost based upon the individual patient’s financial situation.

² Unpaid costs of public programs include the difference between the cost to provide services and the net revenue received for those services. The cost to provide services is calculated based on the overall Medicare cost to charge ratio. In 2009, California implemented the Hospital Quality Assurance Program through which hospitals in California, including Valley Presbyterian, receive supplemental Medi-Cal payments. California implemented the Program to help offset a portion of hospital Medi-Cal payment shortfalls accrued over current and prior years. The program is funded by a fee paid by hospitals that the state uses to collect additional federal funding. Programs like California’s are allowable under federal law, and the US Department of Health and Human Services approved California’s Program. In CY21, Valley Presbyterian recognized net revenue from the Quality Assurance Program, which is recorded as \$0 Medi-Cal shortfall. When the revenues and expenses from the Quality Assurance Program were excluded, the Hospital recorded a shortfall from Medi-Cal of \$26,625,100 in CY21.

³ Costs related to the health professions education programs and research the hospital sponsors.

⁴Includes non-billed activities, such as community education, screenings, health support services, community benefit operations, and cash and in-kind donations to support community health initiatives.

Community Benefit Plan CY22

Valley Presbyterian Hospital (VPH) is dedicated to improving the quality of health in the San Fernando Valley. VPH is a value-based organization that strives to uphold the Core Values of dignity, respect, compassion, transparency, and collaboration. The new CHNA cycle for the period 2022-2024, will be in effect during the next reporting cycle. VPH anticipates and plans for flexibility with efforts to support the community, as the recovery phase of the COVID-19 pandemic continues. The main objective remains to support the health and wellbeing of at-risk Individuals and families in the San Fernando Valley.

Significant Needs the Hospital Intends to Address

In FY18, Valley Presbyterian Hospital completed a Community Health Needs Assessment. As required by federal IRS guidelines, an Implementation Strategy was developed to address the priority health needs of access to care, chronic diseases with an emphasis on diabetes, food insecurity, and mental health and substance use and misuse. This plan spans the time period 2019 - 2021 and targets the following priority health needs through a commitment of resources with the following programs and services.

Access to Care

Strategies

1. Provide financial assistance for health care services consistent with VPH's financial assistance policy. In addition to offering financial assistance, the hospital will assist patients in determining eligibility and enrolling in low or no cost insurance programs, including Covered CA, the state insurance marketplace.
2. Provide transportation to health care services at the hospital and local community health centers to support to area residents who experience lack of transportation as a barrier to access health care services.
3. Continue the VPH community grants program in partnership with established community organizations to implement programs that increase access to care for underserved populations.
4. Provide free health screenings at community events targeted at the uninsured. Initiate a follow-up strategy for individuals with abnormal screening results, linking them to resources to manage their health issues.
5. Provide free flu vaccines to the medically underserved.
6. Offer childbirth education free of charge to community residents.

7. Communicate to service area residents how to access health care services through established communication methods, community presentations to community-based organizations and stakeholder meetings, and social media.

Chronic Diseases with an Emphasis on Diabetes

Strategies

1. Provide education on diabetes prevention and treatment, including a focus on healthy eating and physical activity.
2. Establish partnerships and programs with local schools and community clinics to focus on diabetes prevention.
3. Continue the VPH community grants program in partnership with established community organizations to implement programs that focus on chronic disease interventions.
4. Provide support groups for individuals with diabetes or those who are at-risk for diabetes.
5. Offer a low-impact exercise program.

Overweight and Obesity

Strategies

1. Continue the VPH community grants program in partnership with established community organizations to implement programs that address diet and nutrition.
2. Explore implementation of a program to screen hospital patients for food insecurity. Provide food resources for those screened as food insecure and/or as lacking access to healthy foods.
3. Collaborate with local schools, and community-based organizations that promote physical activity
4. Increase the number of people with Diabetes who get formal Diabetes education

Mental Health

Strategies

1. Provide community health education on mental health topics.
2. Continue the VPH community grants program in partnership with established community organizations to implement programs that increase access to mental health care services for underserved populations. Due to COVID-19, the demand for at-risk individuals and families has escalated at an unforeseen rate. VPH will explore new ways to help
3. Provide access to mental health care services through telemedicine services that reduce geographic barriers to care

Homelessness

Strategies

1. Continue collaboration with housing agencies who assist with housing navigation services post hospital discharge
2. Continue the VPH community grants program in partnership with established community organizations to implement programs that assist with links to housing and housing developments
3. Establish community-based partnerships to increase the number of homeless adults with mental health problems who get linked to mental health services

Significant Needs the Hospital Does Not Intend to Address

Taking existing hospital and community resources into consideration, VPH will not directly address the remaining health needs identified in the CHNA including:

- Alzheimer's disease
- Birth indicators
- Community safety and violence prevention
- Dental care
- Economic insecurity
- Education and health literacy
- Housing and homelessness
- Overweight and obesity

Since VPH cannot address all the health needs present in the community, it will concentrate on those health needs that it can most effectively address given areas of focus and expertise. Therefore, the hospital's charitable resources will be dedicated to the selected priority health needs. Where VPH is unable to assist directly but is able to identify others in the community who can assist VPH coordinate introductions between those community-based organizations that provide the needed services.

Evaluation of Impact

VPH has established impact measures and objectives for the community benefit programs. For example, measures may include documenting persons served, and identifying increases in knowledge and changes in behavior as a result of the programs. The hospital is committed to monitoring key initiatives to assess impact. An evaluation of the impact of the hospital's actions to address these significant health needs will be reported in the next scheduled Community Health Needs Assessment.



Community Partners in 2021

American Heart Association
 African American Infant-
 Maternal Mortality Coalition
 Cardenas Foundation
 Columbus Elementary
 Comprehensive Community
 Health Centers
 Eisner Health
 El Nido
 Encino Chamber
 Fit 4 the Cause
 Hope of the Valley
 LA Family Housing

LA Food Bank
 MEND
 Mid Valley YMCA
 NEV Best Start
 NEVHC
 North Valley Caring Services
 OneGeneration
 Ovarian Cancer Coalition of-
 Greater California
 Proyecto Del Barrio
 PuKu Cultural Center
 Samuel Dixon Health Center

San Fernando Valley Breast
 Cancer Foundation
 San Fernando Valley
 Community Mental Health
 Center
 The Orphan Project
 Tierra del Sol
 Valley Community Care
 Consortium
 Valley Community Healthcare
 Valley Economic Alliance
 Valley Family Center



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